

CARING FOR YOUR UPHOLSTERED FURNITURE

Your new upholstery has been handmade to a very high standard using carefully selected materials. However, the performance of your upholstery will very much depend on its use and maintenance. The following advice will help to prolong its life:

General Care

Loose threads may be visible with new upholstery so please carefully trim them using scissors, do not pull. Avoid sitting on the edge of cushions or arms as this may cause distortion and reduce the life expectancy of your upholstery. Do not allow sharp items such as toys, jewellery, buckles, heels and pets to cut or snag your upholstery. If snags occur, carefully cut them off with scissors; do not pull them. Avoid prolonged exposure to direct sunlight which may result in fading or premature wear to the fabric or leather. Exposure to heat from radiators, heaters and fires can have the same effect. Please be aware that dye transfer from garments such as denims or similar dark fabrics cannot be removed and should be avoided. Avoid contact with hair products, sunscreens and body lotions as they can damage and stain upholstery. Keep your upholstery free from dust, grease and dirt with a clean damp cloth. Avoid excessive dampening as this may cause damage.

Fabric Pilling or Bobbling

Many fabrics are prone to pilling or bobbling, this is the result of loose fibres twisting together into small balls. Initial pilling or bobbling is a natural characteristic of most new fabrics and will reduce once the excess loose fibres have left. Gentle brushing, soft vacuuming or a fabric shaver will help to reduce the appearance of pilling and bobbling. This will not have an adverse effect to the durability of your new upholstery.



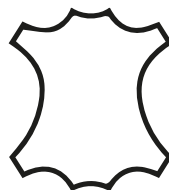
Pile Fabrics

Pressure marks, flattening and shade variations are common characteristics of luxurious velvet and chenille upholstery and are visible on the fabric surface with normal use. Pile fabrics can be vacuumed using a soft brush attachment. Brush in the same direction of the pile, with a soft brush, to achieve a uniform appearance. Some acrylic velvets have a thick surface pile and, through normal wear, will display random crush marks and shading, this is normal.



Leather Care

Leather provides natural characteristics that improves with age if maintained properly. Growth marks, insect bites and natural scarring offers the assurance of authenticity. Leather will initially stretch and wrinkle (known as puddling). The degree of stretching will slow down and the appearance of puddling can be reduced by carefully smoothing the leather back. Dust and dirt can be abrasive to the surface of the leather if it is not regularly removed. We recommend regular dusting using a soft dry cloth or vacuuming with a soft attachment. Climate plays an important role in determining how to care for leather. If your furniture is used in a humid climate, you will need a professional cleaner to remove excess perspiration and body oils. In drier environments, leather moisturisers are advised.

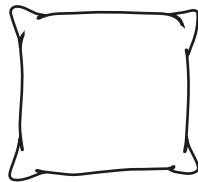


Cushion Care

Cushion maintenance is a really important routine that keeps your upholstery in good condition. Regularly rotate cushions and turn all reversible cushions to ensure even wear. Seat and back cover piping and seams can become misaligned through regular use. This can be corrected by gently dressing the covers by hand to restore their original shape. Regularly plump all fibre and feather filled cushions vigorously to retain both comfort and appearance. Fixed and zipped on cushions and arm-pads can also benefit from regular plumping.

All foam seat interiors can lose up to 20% firmness within the first few weeks of use. This is quite normal and will not affect their durability or long-term performance.

Covers should not be washed or dry cleaned. Please refer to Cleaning Care.



Cleaning Care

General domestic use upholstery requires regular dusting and vacuuming with a soft brush. Most decorative facings require minimal maintenance and can be kept clean by wiping with a clean damp cloth. Do not use any spray polishes or solvent cleaners as these may damage the finish. Do not use bleaches or household cleaning products on fabrics or leather as they will damage the dyes in the weave and hide. Only use professional cleaning products once you have tested it on a safe (out of sight) area or call a professional specialist for advice.



Spots and Spills

Soak up any excess spillages immediately with a clean absorbent cloth or sponge by blotting and not rubbing the spillage into the fabric. Let it dry naturally and do not use hair dryers.



Mechanism

Minor squeaks and creaks may emit from your motion furniture, incliner, recliner or sofa bed action. This is due to the number of metal moving parts and should not be cause for concern. Please ensure all kick-boards are returned safely into place, when not in use. For electric recliners please ensure that all wires are routed safely and ensure that no wires are twisted.

Ensure children and pets are always supervised around motion furniture.

Never sit on the kickboard and never place your fingers down the side of any mechanisms. The manufacturers cannot be responsible for any damage or premature wear that may occur as the result of footwear or misuse.



Feet

Periodically check and re-tighten your furniture's feet to prevent them becoming loose or buckling. Take care when moving furniture, lift carefully and never drag. Please ensure that your product sits on a level floor to avoid rocking or damage to the frame.

Take steps to protect any hard floors from scratches and marks, this can be achieved by placing protective pads under the feet or use a protective floor covering, such as a rug. The manufacturer cannot be held responsible for any damage caused as a result of non-preventative action.



Shading

Feet, fittings, fabric and leather shade variations may occur from one item to another. Whilst every effort is made to achieve uniformity, images, swatches, samples and store display models should only be regarded as a guide to the colour.



The manufacturer cannot be held responsible for any problems relating from any treatments or alteration applied by the consumer or a third party, or by non-compliance of the above instructions.

If you have any queries regarding the care of your sofa please contact your retailer.